

Terms and conditions of purchase

Prices for all books include postage.

Books are dispatched in special secure packing.

Please allow up to 10 days for delivery after payment has been received.

Delivery

My aim to dispatch all mainland UK web orders within two days of receiving payment. If an item is temporarily unavailable for any reason, you will be notified of the revised dispatch date and given the opportunity to cancel your order.

Returns

If the goods fail to arrive, or are damaged in transit, please inform me promptly, with a photograph showing the issue if possible, so that agreement can be reached on the steps to be taken (e.g. replacement, refund, return arrangements etc.). This does not affect your legal rights – for example, if goods are faulty or mis-described.

The information about you required to process your order will only be kept as long as needed for administrative purposes (eg if there is a query on your order after purchase).